

Product Responsibility policy

XP Power is committed to producing high-quality products that meet the needs of our customers while prioritising safety, sustainability, and ethical considerations. Our product responsibility policy outlines our commitment to the responsible design, manufacturing, and disposal of products to ensure their positive impact on individuals, society, and the environment.

XP Power expects all employees (whether permanent, fixed term, or temporary), and third parties, including but not limited to contractors, agency workers, and suppliers, to comply with this policy.

The Board of Directors has ultimate responsibility for the implementation of this policy.

1. Product Design and Development:
 - a. Safety First: We are committed to producing safe products and will design and develop components that adhere to all relevant safety standards and regulations. Manufacturing procedures are employed and test equipment calibrated, to validate that all critical product safety functions are verified prior to shipping to our customers. Our engineering teams integrate safety features and conduct rigorous testing to identify and mitigate potential hazards.
 - b. Preventative Approach: We take extra measures to ensure the safety of our high voltage products such as labelling, manuals and interlocks to ensure safety in use for our employees and customers.
 - c. Resource Efficiency: We promote resource-efficient design by incorporating energy-efficient components, reducing the overall number of components in our products, minimising material waste, and optimising product lifespan and energy efficiency to reduce the overall environmental footprint.
 - d. Substances of Concern: We always adhere to legislations on substances of concern in jurisdictions in which we operate. We also avoid the use of hazardous substances in our products, facilitating their recycling at the end of their lifetime and reducing their impact on the environment.
2. Product Quality and Durability:
 - a. Quality Assurance: Our products undergo thorough quality control processes to ensure they meet the highest standards of performance, reliability, and durability, thus enhancing customer satisfaction and reducing the need for premature replacements.
 - b. Longevity and Repairability: We design products with the goal of maximising their lifespan. Our design processes consider the complete product lifecycle of our power conversion products from the outset, and we aim to always extend the useful product life where possible.
3. Continuous Improvement:
 - a. We are dedicated to continuous improvement in our product responsibility efforts. We regularly review and update our policies, practices, and goals to align with emerging best practices, regulations, and societal expectations.

- b. By adhering to this Product Responsibility Policy, we uphold our commitment to delivering innovative, safe, and sustainable technology that positively contribute to the well-being of individuals, communities, and the environment.

Signed

Gavin Griggs

Chief Executive Officer

15th Jan 2025

OMS Ref. Code: OMS1705